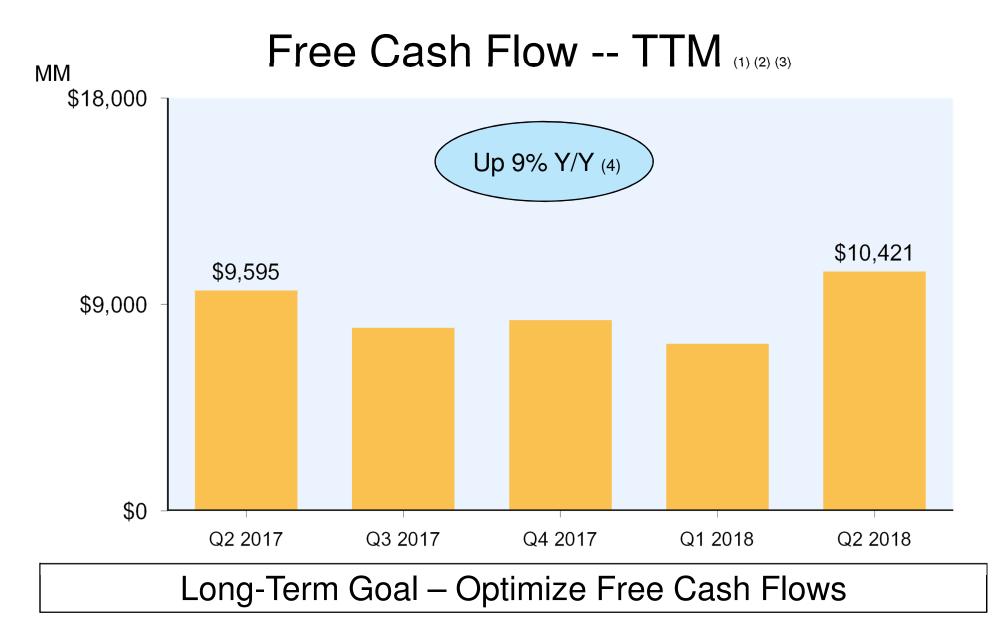


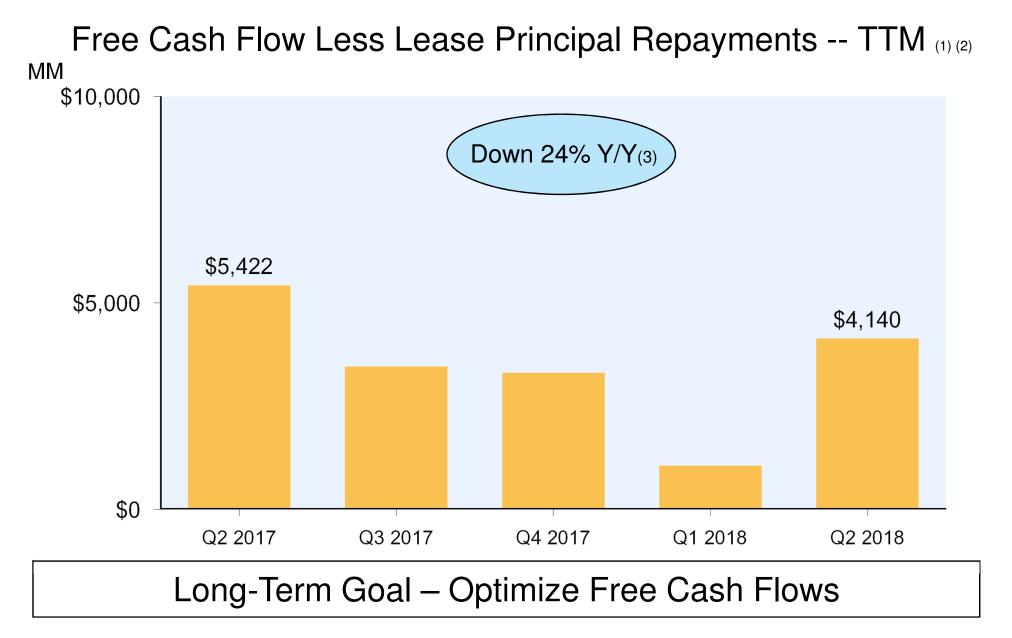
Q2 2018 Financial Results Conference Call Slides

This presentation may contain forward-looking statements which are inherently difficult to predict. Actual results could differ materially for a variety of reasons, including fluctuations in foreign exchange rates, changes in global economic conditions and customer spending, world events, the rate of growth of the Internet, online commerce, and cloud services, the amount that Amazon.com invests in new business opportunities and the timing of those investments, the mix of products and services sold to customers, the mix of net sales derived from products as compared with services, the extent to which we owe income or other taxes, competition, management of growth, potential fluctuations in operating results, international growth and expansion, the outcomes of legal proceedings and claims, fulfillment, sortation, delivery, and data center optimization, risks of inventory management, seasonality, the degree to which the Company enters into, maintains, and develops commercial agreements, proposed and completed acquisitions and strategic transactions, payments risks, and risks of fulfillment throughput and productivity. Other risks and uncertainties include, among others, risks related to new products, services, and technologies, system interruptions, government regulation and taxation, and fraud. In addition, the current global economic climate amplifies many of these risks. More information about factors that potentially could affect Amazon.com's financial results is included in Amazon.com's filings with the Securities and Exchange Commission, including its most recent Annual Report on Form 10-K and subsequent filings.

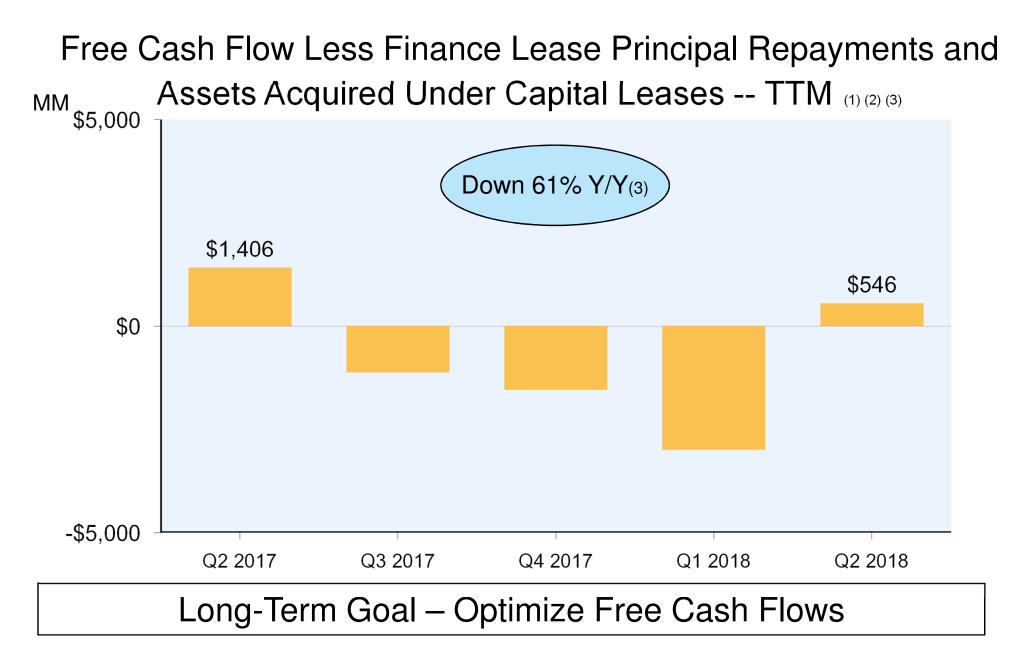
Additional information relating to certain of our financial measures contained herein, including non-GAAP financial measures, is available in the appendix to our presentation, our most recent earnings release and at our website at www.amazon.com/ir.



- (1) Free cash flow is cash flow from operations reduced by "Purchases of property and equipment, including internal-use software and website development, net of proceeds from property and equipment incentives," which both are included in cash flow from investing activities. See Appendix for a reconciliation of operating cash flow to free cash flow.
- (2) Trailing twelve-month period.
- (3) As a result of the adoption of new accounting guidance, we retrospectively adjusted our consolidated statements of cash flows to add restricted cash to cash and cash equivalents.
- (4) Operating cash flow grew 22% Y/Y.



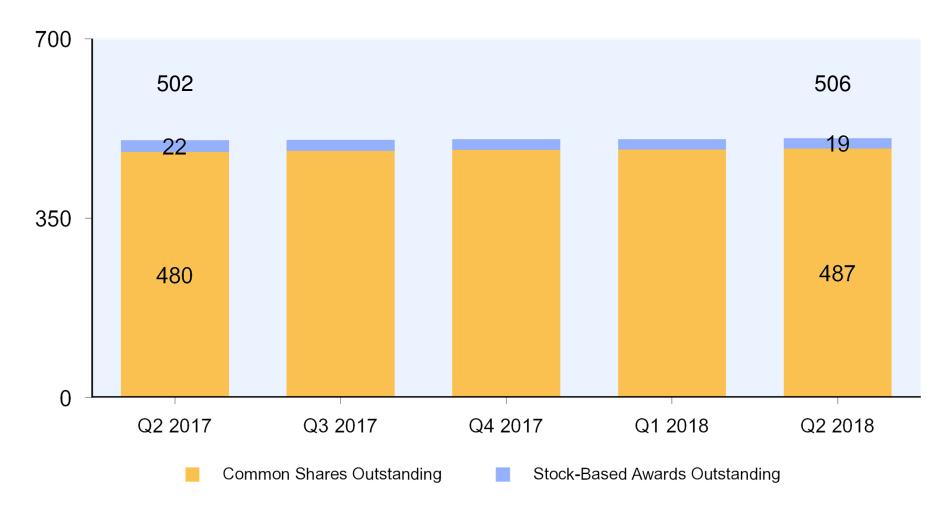
- (1) Free cash flow less lease principal repayments is free cash flow reduced by "Principal repayments of capital lease obligations," and "Principal repayments of finance lease obligations," which are included in cash flow from financing activities. See Appendix for a reconciliation of operating cash flow to free cash flow less lease principal repayments.
- (2) As a result of the adoption of new accounting guidance, we retrospectively adjusted our consolidated statements of cash flows to add restricted cash to cash and cash equivalents.
- (3) Operating cash flow grew 22% Y/Y.



- (1) Free cash flow less finance lease principal repayments and assets acquired under capital leases is free cash flow reduced by "Principal repayments of finance lease obligations," which is included in cash flow from financing activities, and property and equipment acquired under capital leases. In this measure, property and equipment acquired under capital leases is reflected as if these assets had been purchased with cash, which is not the case as these assets have been leased. See Appendix for a reconciliation of operating cash flow to free cash flow less finance lease principal repayments and assets acquired under capital leases.
- (2) As a result of the adoption of new accounting guidance, we retrospectively adjusted our consolidated statements of cash flows to add restricted cash to cash and cash equivalents.
- (3) Operating cash flow grew 22% Y/Y.

Shares

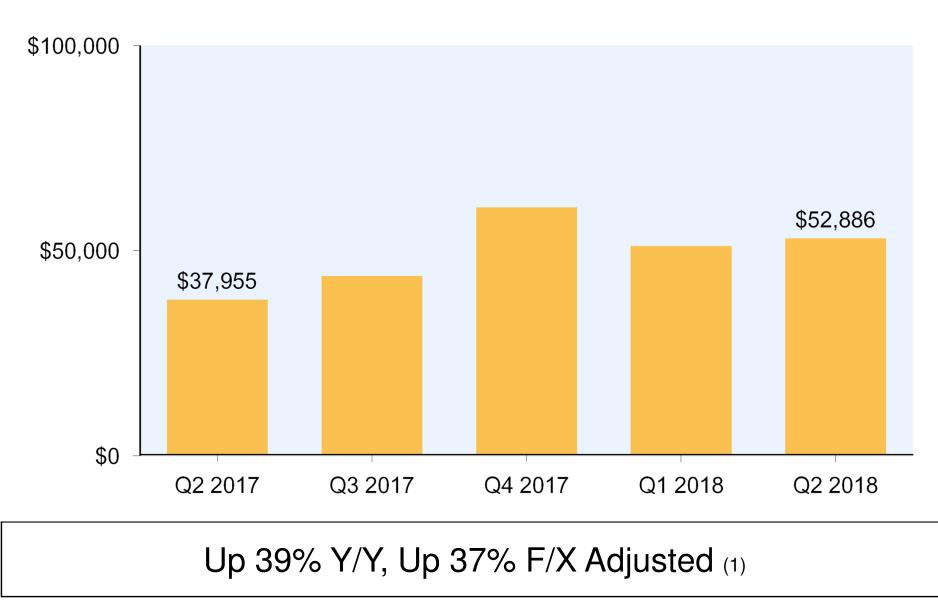




Efficiently Managing Dilution

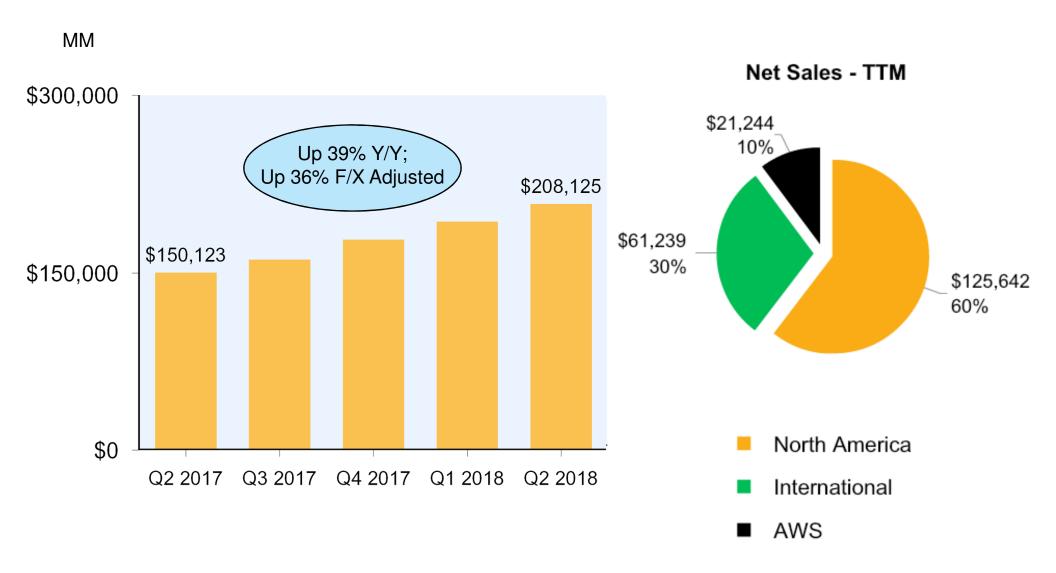
Net Sales



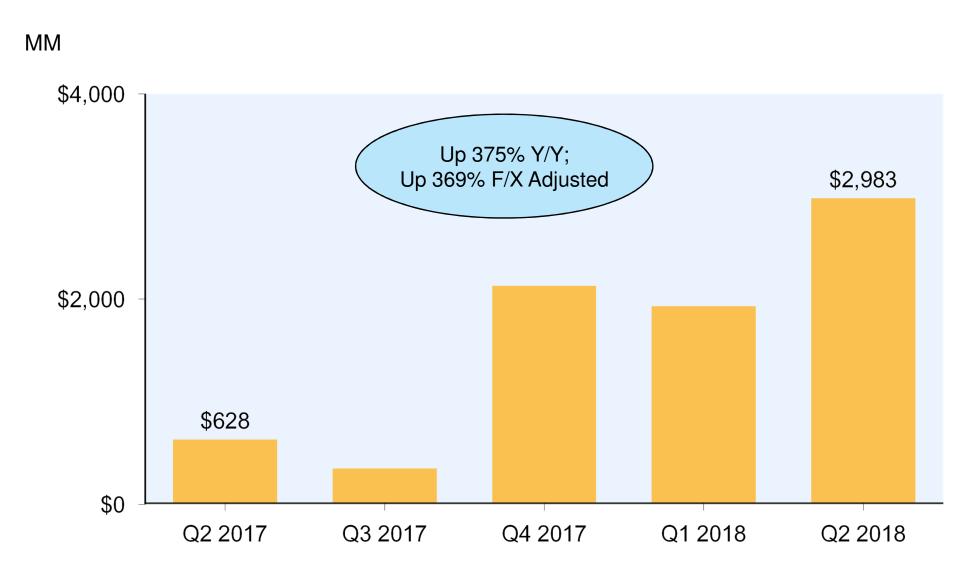


(1) Information regarding the effect of foreign exchange rates, versus the U.S. Dollar, on our net sales and operating income is provided to show reported period operating results had the foreign exchange rates remained the same as those in effect in the comparable prior year periods.

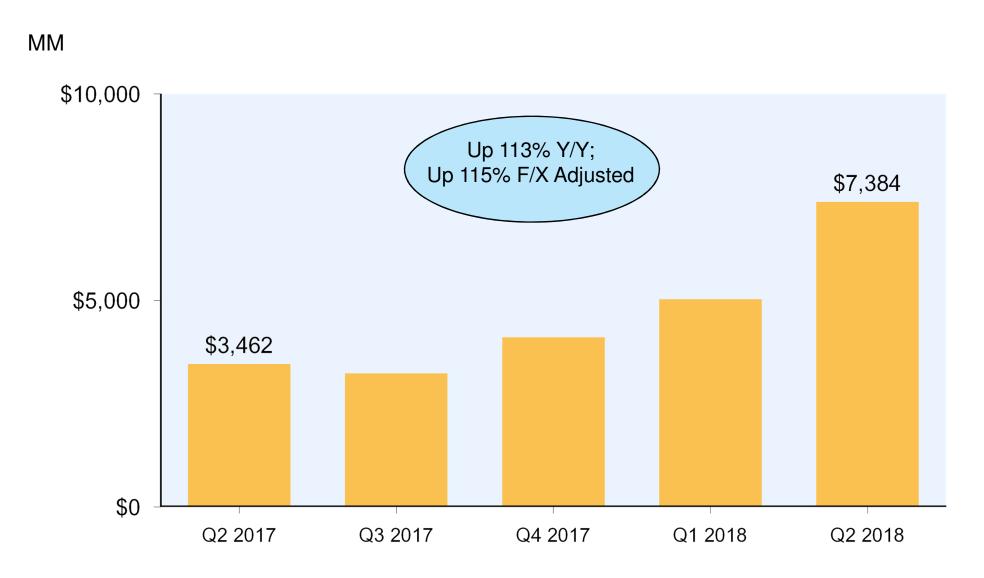
Net Sales – TTM



Operating Income

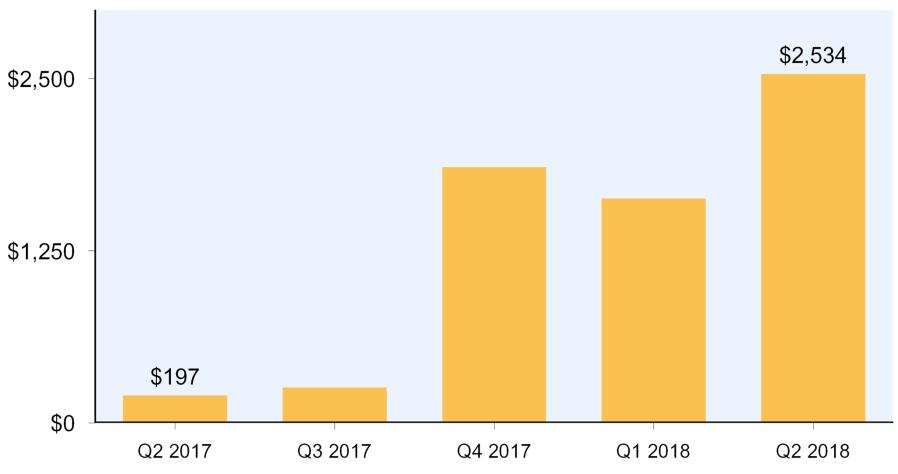


Operating Income – TTM

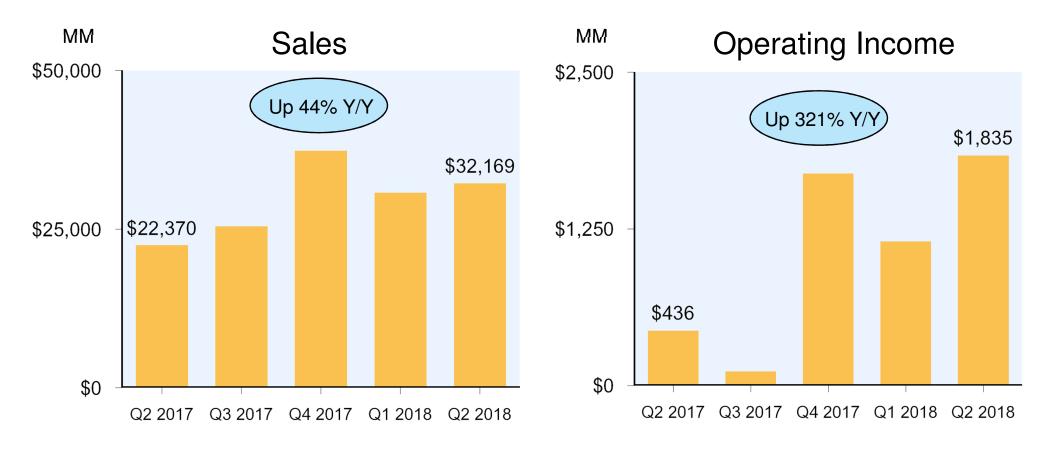


Net Income



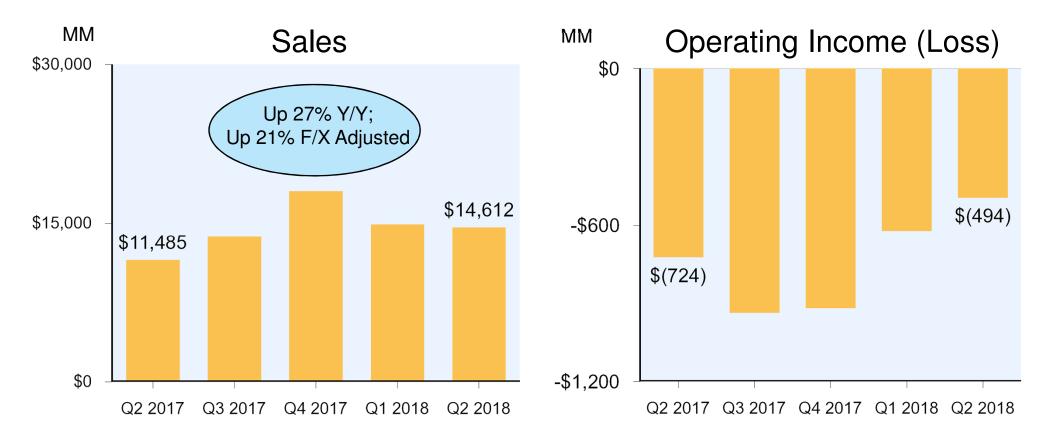


Segment Results – North America



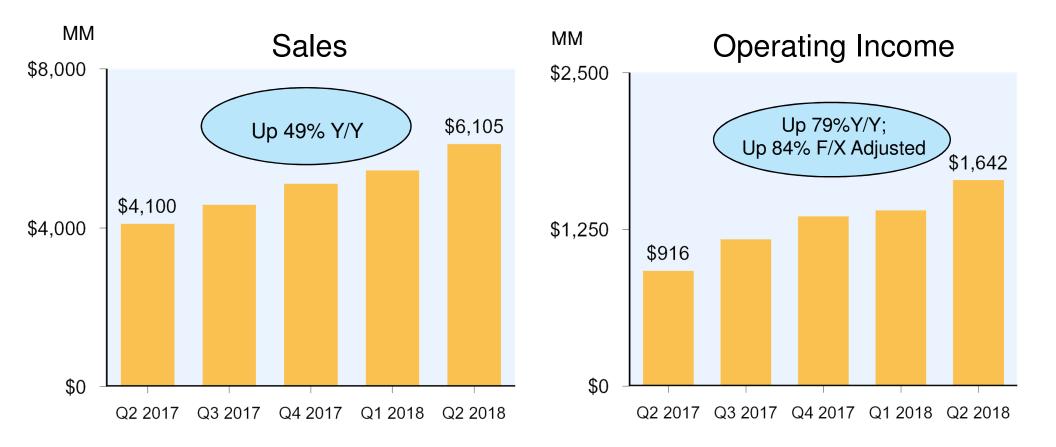
TTM Net Sales \$125.6B

Segment Results – International



TTM Net Sales \$61.2B

Segment Results – AWS



TTM Net Sales \$21.2B



Appendix

Free Cash Flow Reconciliation – TTM

MM	<u>Q2 2017</u>	<u>Q3 2017</u>	<u>Q4 2017</u>	<u>Q1 2018</u>	<u>Q2 2018</u>
Operating Cash Flow	\$17,802	\$16,996	\$18,365	\$18,194	\$21,793
Purchases of property and equipment, including internal- use software and website development, net of proceeds from property and equipment incentives	(8,207)	(9,027)	(10,058)	(10,924)	(11,372)
Free Cash Flow	\$9,595	\$7,969	\$8,307	\$7,270	\$10,421

As a result of the adoption of new accounting guidance, we retrospectively adjusted our consolidated statements of cash flows to add restricted cash to cash and cash equivalents.

Free Cash Flow Less Lease Principal Repayments Reconciliation – TTM

MM	<u>Q2 2017</u>	<u>Q3 2017</u>	<u>Q4 2017</u>	<u>Q1 2018</u>	<u>Q2 2018</u>
Operating Cash Flow	\$17,802	\$16,996	\$18,365	\$18,194	\$21,793
Purchases of property and equipment, including internal-use software and website development, net of proceeds from property and equipment incentives	(8,207)	(9,027)	(10,058)	(10,924)	(11,372)
Principal repayments of capital lease obligations	(4,003)	(4,331)	(4,799)	(5,981)	(6,037)
Principal repayments of finance lease obligations	(170)	(175)	(200)	(235)	(244)
Free Cash Flow Less Lease Principal Repayments	\$5,422	\$3,463	\$3,308	\$1,054	\$4,140

As a result of the adoption of new accounting guidance, we retrospectively adjusted our consolidated statements of cash flows to add restricted cash to cash and cash equivalents.

Free Cash Flow Less Finance Lease Principal Repayments and Assets Acquired Under Capital Leases Reconciliation – TTM

MM	<u>Q2 2017</u>	<u>Q3 2017</u>	<u>Q4 2017</u>	<u>Q1 2018</u>	<u>Q2 2018</u>
Operating Cash Flow	\$17,802	\$16,996	\$18,365	\$18,194	\$21,793
Purchases of property and equipment, including internal-use software and website development, net of proceeds from property and equipment incentives	(8,207)	(9,027)	(10,058)	(10,924)	(11,372)
Property and equipment acquired under capital leases	(8,019)	(8,905)	(9,637)	(10,020)	(9,631)
Principal repayments of finance lease obligations	(170)	(175)	(200)	(235)	(244)
Free Cash Flow Less Finance Lease Principal Repayments and Assets Acquired Under Capital Leases	\$1,406	\$(1,111)	\$(1,530)	\$(2,985)	\$546
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As a result of the adoption of new accounting guidance, we retrospectively adjusted our consolidated statements of cash flows to add restricted cash to cash and cash equivalents.